

# Certificate



**Certificate number: 2019-001**

Certified by EY CertifyPoint since: January 29, 2019

Based on certification examination in conformity with defined requirements in ISO/IEC 17021-1:2015 and ISO/IEC 27006:2015/A1:2020, the Information Security Management System as defined and implemented by

**Visma IT\***

located in Karenslyst Allé 56, 0277 Oslo, Norway is compliant with the requirements as stated in the standard:

**ISO/IEC 27018:2014**

Issue date of certificate: September 8, 2021

Expiration date of certificate: September 14, 2024

Last certification cycle expiration date: January 28, 2022

EY CertifyPoint will, according to the certification agreement dated May 18, 2021, perform surveillance audits and acknowledge the certificate until the expiration date noted above or the expiration of the corresponding ISO/IEC 27001:2013 certification with certificate number <2015-019>.

*\*The certification is applicable for the assets, services and locations as described in the scoping section at the back of this certificate, with regard to the specific requirements for information security as stated in the Statement of Applicability, version 5.3, dated August 19, 2021.*

DocuSigned by:

14 September 2021 | 12:42:29 PM CEST

Jatin Sehgal

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J. Sehgal | Director, EY CertifyPoint

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# Visma IT

## Scope for certificate 2019-001

The Scope of Services for Visma IT's ISMS is defined by:

"The scope of the VISMA IT Information Security Management System (ISMS) governs all information under the control or ownership of Visma IT and that resides the solutions, services and systems listed below as well as the common platform services and other services these solutions, services and systems depend on".

The service scope of the ISMS includes the assets, technologies and processes employed by Visma IT within its facilities in relation to:

### Legal Entities:

- ▶ Visma IT & Communications AS
- ▶ Visma IT & Communications AB
- ▶ Visma IT & Communications BV

### Services:

- ▶ **Workspace services**
  - SC-0006-VIT Citrix
  - SC-0027-VIT Standard Client
  - SC-0032-VIT-OTRS
  - SC-0050-VIT G Suite for Visma
  - SC-0095-VIT Visma Space by Happeo
  - SC-0094-VIT Mac Workstations
  - SC-0082-VIT Chromebook
  - SC-0101-VIT Linux Ubuntu Workstations
- ▶ **Data Center Infrastructure**
  - SC-0060-VIT ASP
  - SC-0007-VIT Database
  - SC-0008-VIT Storage
  - SC-0009-VIT Backup
  - SC-0010-VIT Virtual Machine as-a-Service (VMaaS)
- ▶ **Public Cloud Services**
  - SC-0063-VIT Direct Connect AWS
  - SC-0068-VIT Managed Public Cloud - AWS
  - SC-0071-VIT Express Route Azure
- ▶ **Network services**
  - SC-0015-VIT Visma IP VPN
  - SC-0047-VIT Application Delivery Controller as a Service
  - SC-0057-VIT Virtual Netscaler WEB Services
  - SC-0073-VIT Client VPN
  - SC-0097-VIT Office Network Set-Up
  - SC-0098-VIT SD WAN
  - SC-0090-VIT Site to Site VPN
- ▶ **Security services**
  - SC-0902-VIT Automated Vulnerability Scans
  - SC-0904-VIT Cyber Intrusion Detection
  - SC-0905-VIT Endpoint Detection and Response for workstations
  - SC-0043-VIT Centralized Logging System
  - SC-0061-VIT Password Management System
  - SC-0091-VIT SSL/TLS Certificates by Entrust
  - SC-0092-VIT Secure Email Certificates by Entrust

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- SC-0077-VIT Image Patching for Public Cloud
- SC-0096-VIT Managed Public Cloud - Azure
- ▶ Business Enablement Services
  - SC-0026-VIT Monitoring
- ▶ Identity and Access Management Services
  - SC-0033-VIT Active Directory
  - SC-0065-VIT Privileged User Management
  - SC-0088-VIT Visma Organisation Master
- SC-0100-VIT Private Certificates by EJBCA
- ▶ Process Automation Services
  - SC-0099-VIT Process Mining as-a-service (PMaaS)
  - SC-0084-VIT Ticketing Classification as-a-service (TCaaS)

### QMS Framework:

- ▶ VCOM

### Solutions:

- |                                      |                               |
|--------------------------------------|-------------------------------|
| ▶ Azets                              | ▶ Visma ASSI                  |
| ▶ Visma HRM Talent                   | ▶ HR-plus 8                   |
| ▶ Visma Payroll (Finland)            | ▶ Medvind                     |
| ▶ Visma Flyt Sampro / Samspill       | ▶ Personec P                  |
| ▶ Visma Flyt Skole                   | ▶ Affärslösningar (FMS)       |
| ▶ Visma Flyt Arkiv (Archive)         | ▶ SuperOffice Online          |
| ▶ Visma Flyt PPT                     | ▶ HRM Enterprise AB           |
| ▶ Visma Flyt BVV / Barnevernvakt     | ▶ Proceedo                    |
| ▶ Visma Flyt Omsorg (Health Care)    | ▶ Visma InSchool              |
| ▶ Visma Flyt Sikker Sak (SecureCase) | ▶ Visma EasyCruit             |
|                                      | ▶ VMware Cloud Director (vCD) |

### Departments:

- |                                   |                          |
|-----------------------------------|--------------------------|
| ▶ Service Management              | ▶ Product & Architecture |
| ▶ IT Delivery                     | ▶ HR Management          |
| ▶ Project Management Office       | ▶ Finance Management     |
| ▶ Information Security Management | ▶ Management             |
| ▶ Quality Management              |                          |

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Additionally, the scope is defined with consideration of the external and internal context of the organization, requirements of interested parties, such as customers and regulatory bodies, and boundaries with third parties.

### Assets:

The components of the ISMS can be further categorized. The details of the assets can be found in CMDB.

### Locations:

#### Colocation facilities:

- ▶ Rosenholm Datacenter, DigiPLEX Rosenholm AS, Oslo, Norway
- ▶ Ulven Datacenter, DigiPLEX Norway AS, Oslo, Norway
- ▶ Växjö Datacenter, Wexnet AB, Växjö, Sweden
- ▶ Backup/TSM Visma ITC AB, Visma SPCS AB, Växjö, Sweden
- ▶ Zwolle Datacenters, Equinix Netherlands BV, Zwolle, the Netherlands
- ▶ Enschede Datacenters, Equinix Netherlands BV, Enschede, the Netherlands

#### Specific office areas within:

- ▶ Visma IT Headquarters, HQ, Skøyen, Oslo Norway, 4th floor, right side of the building
- ▶ Visma IT Office, Växjö Sweden, 3rd floor: Sambandsvägen 5 , 35236
- ▶ Visma IT Office, Sibiu, România, Local support storage room - ground floor, entresol, st, 2nd, 6th floors, equipment rooms from all floors, 6th-floor datacenter: No. 2B, Strandului Street, 550068
- ▶ Visma IT Office, Vilnius, Lithuania, 5th floor: Giedraiciu street. 3, LT-09307
- ▶ Visma IT Office, Kaunas, Lithuania, 4th floor, Visma IT Room: Jonavos street 7, LT-44192
- ▶ Zwartewaterlee 48, 8031 DX Zwolle, Netherlands, 2nd floor, Visma IT Room

The Co-location vendors provide only the physical building, physical security, environmental controls, and the network. Since all the assets supporting information in the data centers are managed, controlled and protected by Visma IT, they are in scope. Employees are managed in Visma Organizational Master (VOM).

All the assets supporting information in the locations are managed, controlled and protected by Visma IT on these sites.

### Personnel:

- ▶ Personnel who have access to the servers and data stored on the servers in the data centres specified above.
- ▶ Personnel who have access to office devices and data on the office devices on the office locations specified above

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- ▶ Personnel who are involved in the software development of the supporting applications for in-scope services.
- ▶ Personnel that works in Visma IT office locations included in the scope
- ▶ Personnel that works in Visma IT office locations not included in the scope, as they are considered remote workers
- ▶ The quality of ISMS applications developed is dependent on these supporting services, hence, personnel developing these services are in scope for the ISMS.

### Scope Exclusions & Boundaries:

- ▶ All Visma IT services hosted in the data centres listed above that are not related to the above-mentioned services and solutions.
- ▶ Visma IT uses colocation centres offered by DigiPlex in Norway, Wexnet in Sweden and Equinix in the Netherlands. DigiPlex, Wexnet and Equinix are responsible for the physical access, infrastructure and power and network connections, where Visma IT is responsible for all other activities performed within their own facility inside DigiPlex Rosenholm and Ulven, Växjö Sweden sites and Equinix in Zwolle and Enschede. Therefore, both suppliers and their supporting processes are out of scope. However, the assets within the Rosenholm and Ulven, Växjö Sweden sites and Equinix Zwolle and Enschede, are in-scope.
- ▶ Applications that provide additional features to Visma IT customers are hosted on a Visma IT cloud. However, since Visma IT has a contractual agreement with customers regarding hosting customers' data on Visma private cloud, these applications are out of scope.
- ▶ Visma IT personnel under the IT Solutions department (ASP Accounting Office) that are located in Norway, Romania, Lithuania, Sweden and the Netherlands and are not related to the in-scope components are out of scope for the ISMS.
- ▶ All sites located outside of Norway, Romania, Lithuania, Sweden and the Netherlands offices.

The Information Security Management System is centrally managed out of Karenslyst Allé 56, 0277 Oslo, Norway.

The Information Security Management System mentioned in the above scope is restricted as defined in "ISMS Scope and boundaries", signed on September 7, 2021.

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